

*Escorted group
JUST 12 places*



TAILORMADE JOURNEYS

Mongolia & Naadam Festival

GOBI DESERT • KHARAKHORUM • KHONGOR SAND DUNES • STAY IN A NOMADIC COMMUNITY

**14 DAYS FROM \$4,950 pp
30 JUNE - 13 JULY 2019**



Mongolia,

Where legends were born

This huge country has a little bit of everything, and a whole lot of nothing!, which makes it a compelling and enthralling destination.

The vast grassland in the east sees the sun creep above the horizon as though it's rising from the land itself. The Gobi Desert reveals itself in pockets of breathtaking scenery, bridged by vast stretches of desolation where silence dominates. Central Mongolia is home to ancient Kingdoms whose legends still loom large in today's culture.

Travellers are greeted with the warmest of welcomes and can experience the landscape and rich traditions and lifestyle of the nomads who have been living the same way for millennia.

The Naadam Festival is the only one of its kind, and expresses the core of nomadic culture. It is the honoured celebration of a national independence and proudness, and an outstanding combination of arts and sports. The core of the festival are the three manly sports of wrestling, horseracing and archery, with elements of arts, such as throat singing and folklore dancing featuring as well. Come with us to Mongolia, the home of nomads and bithplace of legends. Come and explore the vast land and then join the locals to celebrate it.

Join me on my magical mystery journey across Mongolia.

Experience a unique, expressive, local and vivid experience of nomadic culture, ancient heritage, national pride and a unique event that is worthy of experiencing at least once in your life time. Discover the legendary Gobi Desert and the open plains of Mongolia.

Ride a camel to the singing sand dunes, and experience the life of a nomad family. Join in the excitement of Naadam, Mongolia's national festival. Watch the wrestlers, archers and horse riders striving for honour, and be welcomed into the nomadic homes.

"I went to Mongolia a few years back and was captivated by the scenery and the warmth of the locals. I was amazed, and a bit blown away, by the intensity of Naadam, and now want to share the experience with other eager travellers".

This will be an experience, an adventure, and a journey to remember. There's just 12 places, so get in quick to make sure you have a seat.

Cheers, Rose



ROSE GETTING AMONGST IT AT NAADAM

30 JUNE. DAY 1 WELCOME TO MONGOLIA.

Arrival in Ulaanbaatar the capital city of Mongolia. Pick up at the airport and transfer to your hotel. Ulaanbaatar has a long and rich history. The foundation of Ulaanbaatar in 1639 was not in its current place. In fact the capital of Mongolia migrated more than 29 times finally settling here in 1779. This afternoon we will visit to Central Square and National Museum, the nation's largest museum with a collection of over 57,000 objects relating to Central Asian and Mongolian history from prehistory to the end of the 20th century. Attend a traditional art performance and in the evening enjoy a welcome dinner.

Meals: Lunch, Dinner

01 JULY. DAY 2 TRAVEL TO GOBI DESERT

Morning transfer to airport, and fly south to Dalanzadgad town, the centre of South Gobi province. Meet our drivers upon arrival and travel to the Yol valley. The gorge is named after the Lammergeier, which is called Yol in Mongolia or well known as a White Bearded Vulture in the World. Yol is the very rare bird and lives only in Central Asia, high in 1500-3000 meters, and nests at least 2000m above sea level. The valley is blocked from sunlight and contains thick ice layers throughout most of the year. This picturesque place is nestled between the beautiful peaks of the Gurvan Saikhan Mountain, shelters rich wildlife. We'll hike along the valley for 2-3 hours and visit the Gobi museum. We'll then drive to our Ger camp for the evening.

Meals: Breakfast, Lunch, Dinner

02 JULY. DAY 3 KHONGOR SAND DUNES

Travel 180kms to the Khongor sand dunes. The dunes are 27 km at their widest covering 965 square km in total reaching 200 metres (650 feet) in height. While the southern part of the dunes are rocky and mountainous, the central part is barren with no plants and northern part has several oasis. The contrast is amazing. On a windy day, the sand will rise up in a storm and you won't see anything around you, but on a calm and sunny day it glows magnificently in the sun. It's truly one of Mother Nature's wondrous creations. The widest section of the Khongor is nicknamed the singing dunes, because when you climb them

KHARAKHORUM TEMPLE



the sand will squeak under your feet making a singing-like noise. We'll try climbing to the top and take in the incredible view.

Meals: Breakfast, Lunch, Dinner

03 JULY. DAY 4 NOMADS & CAMEL RIDING

Today we'll visit a nomad family for a chance to see nomadic life in the Gobi. We'll taste traditional dairy products, including cheese and the traditional fermented horse milk 'Airag'. We'll also take an hour's ride on the double humped Bactrian camels before we move on to our Ger camp.

Meals: Breakfast, Lunch, Dinner

04 JULY. DAY 5 TRAVEL TO BAYANZAG

Travel 170km to Bayanzag, the place that made the Gobi desert famous all over the world. During the 1920s, a research expedition led by American explorer Roy Chapman Andrews found dinosaur eggs, a huge dinosaur skeleton, and even a parrot-nosed dinosaur, which he came up on after falling down a cliff. Bayanzag spreads across 8 km in the Arts Bogd mountain range with saxaul forest and red flaming cliffs, which formed by the erosion of the sand and

rock over many thousands of years. When the sun sets, Bayanzag's cliffs are breathtaking in their beauty with red clay almost glowing. One might say only gasp, "it's flaming" – which is how it gets its name.

Meals: Breakfast, Lunch, Dinner

05 JULY. DAY 6 TEMPLE RUIN OF ONGI

Travel 140km to Ongi temple ruins, located on the bank of the Ongi river, one of the longest rivers in Mongolia at 435km. A Monastery was founded here in 1660 and during its thriving time the monastery had in total 28 temples and about 2000 monks. It ran four religious universities and could educate over 1000 apprentices at a time. It was completely destroyed in 1930's under the Soviet regime and over 200 monks were killed. After the fall of the Soviet Union, former students of the monastery returned to the monastery and started to practice Buddhism again.

This afternoon we will explore the area and visit a small local temple where will we meet with some of the monks.

Meals: Breakfast, Lunch, Dinner





KHONGOR 'SINGING' SAND DUNES

06 JULY. DAY 7 FROM DESERT TO STEPPE

Leaving the Gobi Desert we'll drive about 240km, entering the forest, mountain, and steppe zone to the Orkhon Valley Protected area. This is a must-see place for anyone wanting to walk the trails of the Mongolian Empire's glory and fall. For thousands of years, this area was the centre of powerful empires. Once you're in the soum center, you can visit the Kharakhorum Museum that contains excellent artifacts such as the king's crown, gold, and silver crafts found in this area.. Once you're in the soum centre, you can visit the Kharakhorum Museum that contains excellent artifacts such as the king's crown, gold, and silver crafts found in this area.

Meals: Breakfast, Lunch, Dinner

07 JULY. DAY 8 TRAVEL TO KHARAKHORUM

Drive 100kms to Kharakhorum, one of the most important cities on the Silk Road. Chinggis Khaan established his headquarters here in 1220, and it became the capital of Great Mongol Empire in 1230s under the rule of his son Ogedei. Kharakhorum is located on the most important east-west route across Mongolia in the Valley of Orkhon River-UNESCO World Heritage Site. This river valley has been the sacred homeland by steppe inhabitants, who placed their capitals here from 8th and 13th century AD, before it was destroyed by Ming troops in 1388. In 1585 the Erdenezuu Monastery was built near the ruins of city. The monastery went through periods of neglect and prosperity until the Stalinist purges of 1937. Most of the temples in Erdenezuu were destroyed and an unknown number of monks were either killed or sent to Siberian gulags. We will visit the monastery, a local museum and cultural heritage sites around the town.

Meals: Breakfast, Lunch, Dinner

08 JULY. DAY 9 NOMAD COMMUNITY

Travel to community based Ger camp at Gurvanbulag, 100kms away. Here we can learn and experience more in depth about nomadic lifestyle and culture. Visit nomad families and enjoy traditional hospitality. Run in partnership with the local nomad community, Gurvanbulag community camp is one of the few places where travellers can interact with nomad herders in their true life. The camps have a spectacular location where rolling steppe, sand dunes and forested mountains are combined. The community aims to generate extra income using their own resources and skills. Every member of the community makes their best efforts when serving guests at the camp. Staying in the camp offers a great opportunity to see, experience and learn the nomadic culture more deeply, being immersed in their authentic life. You can visit nomad families, explore in-depth their daily life and tradition, learn and involve activities such as making dairy products, milking animals, even can have an opportunity to herd animals in pasture. Traditionally handcrafted western size beds provide comfortable rest. We'll try

traditional dishes and play Mongolian games. Meals: Breakfast, Lunch, Dinner

09 JULY. DAY 10 NOMAD CULTURE

We'll take a hike across the plains and meet with local horsemen to see the nomads train the wild horse, and we'll be able to ride the horses as well. Dinner tonight is "Khorkhog", a real Mongolian barbeque, grilled with hot stones.

Meals: Breakfast, Lunch, Dinner

10 JULY. DAY 11 TRAVEL TO ULAANBAATAR

Most of today will be driving to Ulaanbaatar, 290km away. Drop off at our hotel upon arrival. Meals: Breakfast, lunch, Dinner

11 JULY DAY 12 NAADAM FESTIVAL

Naadam! Naadam! Mongolian national day is celebrated throughout the country. Naadam festival is opened officially by the President of Mongolia. Soldiers on horseback, sometimes dressed in Chinggis Khaan warriors' regalia, will get the nine white horsetail banners at the Parliament house where they are normally displayed and will then ride in procession through





the city, later to be placed in the centre of the National Stadium, from where we will be viewing the Opening Ceremony. At the stadium, a huge procession is held including hundreds of adults and children dressed in costumes representing Mongolia's numerous ethnic groups. The opening ceremony features a colourful show with folk music and dance, parachute show and more. The first round of wrestling will start immediately thereafter. Usually 512 wrestlers from all across Mongolia will compete in the first round!

After that you can see the archery competition where contestants can only rely on their keen eye, firm hand and experience, take aim at a target of fist-sized baskets. Take time to watch the Ankle bone shooting, an authentic Mongolian game that dates back to the Mongol Empire and nomadic culture. It's a team sport where men use the ankle bones of sheep to try to knock over targets. Throat singing is used to encourage, or discourage players.

Meals: Breakfast, Lunch, Dinner

12 JULY. DAY 13 VISIT HORSE RACING FIELD

This morning we'll travel to the horse racing field. Mongol horseracing is part of a living cultural heritage. 200-300 riders aged 5-12 compete in distances of 15 to 35km. We will see the "four year old" horses racing around 11 am. Much of the fun of attending is really seeing the locals. We can visit nomadic tented camps that have sprung up behind the race track and experience a concentration of nomadic Mongolia at one site! Herdsmen have come with their horses and all provisions for the festivities, which include airag for merrymaking. Transfer back to Ulaanbaatar. Lunch. Late afternoon we will visit the Bogd Khaan Palace museum and Zaisan Memorial hill. There'll be time for shopping for cashmere and souvenirs, before our farewell dinner.

Meals: Breakfast, Lunch, Dinner

13 JULY. DAY 14 DEPARTURE

After breakfast transfer to airport for departure.

Meals: Breakfast



INCLUSIONS

- PROFESSIONAL SERVICES OF ROSE TOOHEY AS TOUR LEADER
- ENGLISH SPEAKING TOUR GUIDE
- 2 DAYS AT NAADAM IN ULAANBAATAR
- GRANDSTAND SEATS FOR OPENING CEREMONY
- 4 NIGHTS IN ULAANBAATAR HOTEL
- 7 NIGHTS IN GER CAMPS
- 2 NIGHTS AT A NOMADIC COMMUNITY BASED GER CAMP IN COUNTRYSIDE.
- TWIN/DOUBLE SHARE BASIS HOTEL ACCOMMODATION
- 4WD RUSSIAN MINIVANS FOR TRAVEL IN THE COUNTRYSIDE
- WITH MAX 5 TRAVELLERS PER VAN
- ALL ACTIVITIES DESCRIBED IN THE ITINERARY
- ENTRANCE FEES TO PROTECTED AREAS AND SIGHTSEEING COSTS
- OW DOMESTIC FLIGHT
- MINERAL (BOTTLED) WATER,
- ALL MEALS: BREAKFAST, LUNCH /PICNIC/ AND DINNER

NOT INCLUDED

- INTERNATIONAL TRANSPORTATION TO AND FROM MONGOLIA
- TRAVEL INSURANCE
- ALCOHOLIC DRINKS, TIPS AND GRATUITIES, LAUNDRY AND ITEMS OF A PERSONAL NATURE.



30 JUN - 13 JULY 2019

PRICES PER PERSON IN AUD

14 DAY TOUR	
TWIN SHARE	\$4,950
SOLE USE	\$5,800
PRE TOUR NIGHT AND DAY TOUR	
TWIN SHARE	\$340
SOLE USE	\$470

SOLE USE NOT AVAILABLE AT NOMAD CAMP. YOU WILL NEED TO SHARE GERS THERE.



4WD RUSSIAN VANS

The Russian van is a big part of the Mongolian travel experience. They are tough, reliable, and fairly comfortable. Perfect for travelling off road, on bumpy roads, and on muddy roads. They don't have the luxury of Air-Conditioning, or high speeds, but they're not so important. Without complicated electronics they are also easily fixed and maintained by their drivers, which is why they are our vehicle of choice in Mongolia

CHINGGIS KHAAN STATUE

Arrive a day early and join a half day trip to the 40m high statue honouring Ghengis Khaan, locally known as Ghinggis Khaan. Take in the beautiful natural scenery on the bank of river Tuul, at "Tsonjin Boldog", a memorial place connected with historic events. We'll also visit Terelj National Park, Turtle Rock, Aryabal local temple and have lunch before returning to Ulaanbaatar



ABOUT NAADAM FESTIVAL

Naadam Festival is the only one of its kind; it is a sophisticated and eloquent expression of nomadic culture, it is the honoured celebration of a national independence, and it is an outstanding combination of arts and sports. Even, the core of the festival – three manly sports – the wrestling, horseracing and archery, embrace many elements of arts, such as singing, dancing and performing. Naadam Festival is held in the most enjoyable month of the most pleasant season in the country. Therefore, everyone takes the opportunity and enjoys the Festival in diverse schedule such as travelling to the countryside, camping out and gathering in their closest herds. Everyone enjoys Naadam so much, that after each Naadam, Naadamers moan that next one is too far away. Don't be one of those moaning about next Naadam being too long to wait! Come to Mongolia with us to experience this Festival, and embrace the country and culture.

ACCOMMODATION

In Ulaanbaatar we are staying at a 4 star hotel (Bayangol hotel 4*). We have 7 nights in Tourist Ger camps, and 2 nights in a nomad Ger camp. There are usually 3 or 4 beds in a Ger and 2 people will share it. Tourist Ger camps are like caravan parks, with Gers, instead of cabins. Ger camps have restaurant/bar, western-style toilet, washing facilities and showers. Nomad community based Ger camps have composting toilet and shower where available. Gers and Yurts are pretty much the same thing, just Yurts are Russian and Gers are Mongolian.

CLIMATE

Summer is the warmest season in Mongolia. It is pleasantly warm and relatively hot in the southern Gobi region where midsummer temperatures peak at around 40 degrees. Generally, the precipitation is higher in summer than any time of the year. The summer of Mongolia can be unpredictable, sometimes it gets really hot but then it can be rainy for several days. Rivers and streams are at their fullest in summer. It is a perfect time when pasture, grass and crops grow and livestock gain weight and fat.

Jun-Aug. 15C – 32C

ENTRY REQUIREMENTS FOR AUSTRALIANS

Australian citizens must have a passport that is valid for at least six months upon arrival, and a visa, to enter Mongolia as tourists. Ask us or visit <http://mongolianembassy.org.au/visa/visa-categories/> to find out more. Australian Passport holders can obtain a single entry for AUD230.

IS THIS TRIP A GUARANTEED DEPARTURE?

Forward Journeys will operate with a minimum of 5 travellers. We will use a local escort for groups of less than 6 people, and Rose will lead the group once we have 8 people booked.

HOW DO YOU GET TO MONGOLIA?

You can fly from Australia to Mongolia with a few airlines, most of which will involve a long connection in at least one direction. This is a great opportunity to add another destination to your holiday. Seoul, Hong Kong, Beijing are some of the options. You can also take the train from Beijing to Ulaanbaatar, or the other way. Rose took the train from Ulaanbaatar on her last trip and thought it was a fabulous way to see even more of the vast open plains.

We will talk with you individually about the best options.



TO BOOK:

Please call 1300 738 168, or email enquiries@forwardtravel.com.au with any questions and to book your place.

A 25% per person deposit is due then along with a completed booking form and a copy of the information page of your passport.

Adequate travel insurance is essential. Please ask us for a quote.

TERMS & CONDITIONS OF BOOKING

Please read carefully these Terms and Conditions. If you are unsure of any matter, or have any questions please call us.

OUR CONTRACT:

These terms and conditions are important. You need to carefully read and understand them. These conditions constitute a legally binding contract between Forward Travel and you. By paying your deposit you acknowledge that you have read and understood and accept these terms and conditions. This contract comes into existence once your deposit is received by Forward Travel.

"You"/"your" is referring to the person and/or entity appearing first on the booking form, and all people on whose behalf the booking is made.

"We/Us/Our/Forward Travel refers to Forward Travel Pty Ltd ACN 164 700 832.

Tour/Trip/Land Arrangements/Service(s) refers to travel services provided involving a booking made by Us for you other than a Cruise. Cruise refers to travel arrangements where accommodation is on a ship or boat.

MAKING A BOOKING

We will work with you to tailor make the perfect trip just for you. Once you are happy with the trip we arrange let us know and we ask you to complete a booking form. We will then request all the Services and once the arrangements are confirmed you will have seven (7) days to pay a deposit.

PRICING:

We book your arrangements directly with the service provider at your destination. We pay them in the local currency, or USD. This means we can keep our prices lower, and means if there is a big shift in the exchange rates it may affect the price you pay. We strive to maintain the price although if the change is significant your price will either decrease or increase accordingly. We welcome clients to pay early, either in full or partial, to remove the risk of fluctuations. Once you have paid in full for your trip there will be no changes to the price. We must however reserve the right to amend our prices, at any time up to final payment has been received.

PAYMENT METHODS:

We accept payment by bank transfer, Visa or MasterCard, and personal cheques. Australian issued Visa and MasterCard payments incur an administration fee of 2%. Payments by Amex will incur a fee of 3%.

OVERSEAS ISSUED CARDS:

A fee of 2.5% will be added to the amount charged as that is what our bank charges us to accept your payment. Payment by personal cheque is a payment deemed to have been made on clearance of the cheque.

DEPOSITS:

We only ask for your deposit once each tour component has been confirmed.

- Upon confirmation a non-refundable deposit of 20% of the value is due within seven (7) days.
- For cruise bookings a non-refundable deposit of 25% of the cruise value is required.

Further deposits may be required, and some components, especially airfares, may need to be paid in full. We will tell you about these before making the booking.

FINAL PAYMENTS:

Final payment is due 60 days prior to your trip commencing. For cruise bookings, the final payment is due 120 days before departure. Exceptions to this will be advised when booking. Airfare payments are dependent upon the airline and the due date will be advised upon booking.

If you have made your booking within these time periods full payment will be required immediately.

If there are changes to your trip which affect the price we will give you a minimum of 3 days to make the final payment at the invoiced price before the changes are applied.

PASSENGER DETAILS

It is your responsibility to provide the correct details for yourself and anyone travelling with you. We are not responsible for incorrect passenger details for flights and other services, including the Land Arrangements, which can be costly to change.

All travellers are required to provide passport copies at the time of booking to ensure names are correct. Changes to passenger details after booking will incur charges and may cause cancellation of Services.

We are only responsible for the Service you have booked with us. You must advise Us of details of Services booked with other tour companies, and any subsequent changes. We are not responsible for any issues that may arise when you have booked other Services with another company.

DOCUMENTATION:

You will receive all necessary documentation for your trip fourteen (14) days before commencement of our Services. All vouchers, coupons for Services booked by our local operators will be provided to you upon arrival in each country.

CHANGES TO YOUR TRIP

Changes by You: Amendments:

If you wish to change your arrangements after they have been confirmed a \$150 administration fee will be charged, in

addition to any extra costs. If you wish to defer travel, 50% of your deposit will be held in trust to be applied to another trip booked with Us which departs within 12 months of your original departure date. If you do not travel within this time, this remaining deposit will be forfeited. This only applies to deposits held by Forward Travel, not those passed to tour operators, which have other conditions. You will be advised of these when booking.

UNUSED SERVICES:

We will not be liable to refund any monies paid by you for any component of your Trip which you do not use, be it voluntary or involuntary.

CANCELLATIONS:

If you wish to cancel your booking you must notify us in writing before we can accept it. Upon receipt by us of your written advice, cancellation will take effect. Cancellation fees are:

Cruises:

- 90 days or more before departure – loss of deposit. (One Ocean Expeditions, 120 days or more – Loss of deposit)
- Less than 90 days or before departure – 100 % of cruise price. (One Ocean Expeditions, less than 120 days before departure – 100% of cruise price)

Land based touring:

- 60 days or more before departure – loss of deposit
- 30 days or more before departure – 50 % of tour price
- Within 30 days of departure – 100% tour cost.

Airfares:

Airfare cancellations vary. The minimum cancellation fee is the deposit you have paid. After final payment some will be 100% non-refundable, and some will have airline cancellation charges. The rules for your airfares will be advised at time of booking.

CHANGES BY US:

Amendments and Cancellations:

We plan everything to run smoothly but sometimes changes have to be made, and sometimes they have to be made quickly, perhaps without notice. You need to understand that your itinerary could change due to weather, political situations, airline or cruise schedule changes, transport delays, force majeure events or any other circumstance. Forward Travel cannot accept liability for loss of enjoyment, distress, disappointment or delays or any costs you may incur as a result of such changes.

On rare occasions, where a component of your booking is subject to a minimum number of passengers, and that number is not reached, or for other reasons, our operators may decide to cancel a tour or service that you have booked. We will always endeavour to provide alternative arrangements for you which may affect your final tour price.

If we cannot book a suitable alternative for you we will refund you any payments you have paid for the component. In the event of such a situation you will not be entitled to make any further claim for compensation or damages for any loss, consequential damage, expenses, and loss of time, distress, disappointment or inconvenience which may result from such cancellation.

TRAVEL INSURANCE:

You must have comprehensive travel insurance appropriate for your destination and health to travel on our trips. This is to protect you. The policy needs to include cover for emergency evacuation and repatriation and you must carry a copy of your insurance with you when you travel.

We strongly suggest you take out the policy when you pay your deposit. Your deposit is non-refundable so you should really have cover in place when you pay it.

We recommend you visit your doctor and dentist when you book and you must disclose any pre-existing medical condition. If you fail your medical, a full refund of the deposit paid will be given providing you send us a medical certificate within two weeks of the date of your booking.

We guarantee any travel insurance policy purchased through Forward Travel for travel booked through Forward Travel will have appropriate cover. Any travel policy will be subject to the terms and conditions on the policy. We cannot accept responsibility for any policies obtained elsewhere.

ACCEPTANCE OF RISK:

You accept that all travel involves risk, and that our trips take you to some areas where accommodation, transport, safety, conditions, medical facilities and comfort may be considered adventurous and involve a significant amount of personal risk. By booking with us you understand and accept there may be inherent risks which include, without limitation, the possibility of injury or death, psychological trauma, disease, loss or damage to property, inconvenience and discomfort. You assume all such risk for all itineraries, bookings and tours, and release Us from all losses, costs, damages, expenses, payments, claims or actions arising from illness, injury, disease, misadventure, loss or damage to property, discomfort and inconvenience or death resulting from these inherent risks. You agree that Forward Travel will not be liable to you for any losses, costs, damages, expenses, payments, claims or actions suffered or incurred by you in relation to all

itineraries, bookings and tours that you take.

Forward Travel acts as a coordinator of tours and an agent for the owners, contractors and suppliers of transportation, accommodation and/or other related travel services provided and assumes no responsibility for the loss or damage to baggage, property or for injury, illness, death or for any damages or claims howsoever caused arising directly or indirectly from accidents, loss or damage to person or property, delays, transport failures, strikes, wars and uprisings or acts of God etc. over which we have no control.

By booking with Forward Travel you accept the risks of travel.

PASSPORT AND VISAS

You are responsible for your own choices in regard to destinations, including reviewing all travel advisories. It is your Responsibility to obtain all of the appropriate visas, permits, vaccinations and certificates for the country/ies in which you will visit during your trip.

We are not responsible if you are refused entry to a country because you lack the correct passport, visa or other travel documentation or conditions. Your passport must be valid for 6 months after your planned return to Australia.

We recommend you visit www.smarttraveller.gov.au for more information and register your trip.

HEALTH AND SAFETY

All dietary needs, medical conditions, allergies need to be advised at the time of booking to ensure arrangements are suitable. We reserve the right to cancel your participation at any time if your health is deemed to adversely affect the normal conduct of the trip and the enjoyment of other tour members.

LIMITATION OF OUR LIABILITY

We will plan a fabulous trip for you, and most of the time it will go smoothly. However, if things do not go as planned we need to tell you what we are not liable for:

- Anything that happens before you commence travel booked with us.
- The amount of sunshine, wind or rain on your travels.
- Any poor photography because you didn't read the manual
- The amount of wildlife you see.
- Any recommendations for goods or services you purchase or accept while away.
- Illnesses, accidents or medical emergencies.
- Unexpected delays to transport, even if resulting in missing a connection or a tour. (We do recommend buffer days before important event(s).
- Inconvenience or disappointment at laws, culture and standards of service and behaviour in any country/ies you may visit;
- Changes our operators reasonably make to your itinerary as needed due to better manage your trip.
- Weight gains from indulging in the local food and wine
- Any kind of injury, loss, damage, misadventure and/or damage or loss of any property.

PEACE OF MIND AND PRIVACY

Forward Travel is a fully licensed, Australian-owned travel company. We are accredited with IATA, a Member of AFTA and fully covered by the Travel Compensation Fund.

We value your privacy and will not disclose any of your details other than is necessary to provide the services and arrangements you have paid us to do or otherwise in accordance with any legal obligation. You agree that Forward Travel, its agents and related entities may collect, retain, use and disclose your personal information for the provision of services you have booked.

Furthermore, you agree that Forward Travel will maintain your information on our newsletter and mailing list. Your subscription can be cancelled upon your request.

If there is anything particularly sensitive you want us to know about please advise us immediately. This is especially in the case of surprises you are arranging for someone.

FEEDBACK

We love the 'welcome home' phone call and emails as they are usually very positive. We accept though that sometimes things do not go according to plan and you may wish to complain about an aspect of your trip. If you encounter any such situation you need to let the local operator, or Us, know at the time so we can try to resolve it on the spot. We cannot be liable for any complaint that you make when you return home, that was not mentioned when it occurred.

If you were not happy with how something was resolved and wish to make a complaint you must advise us in writing within 30 days of your return to Australia.

VALIDITY

To the extent that any part of this agreement is found to be void or invalid, the balance of the agreement is taken to operate with full effect.

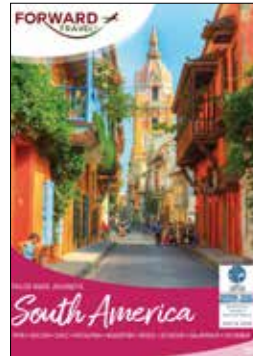
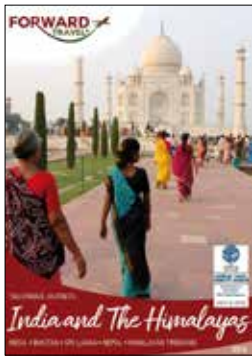
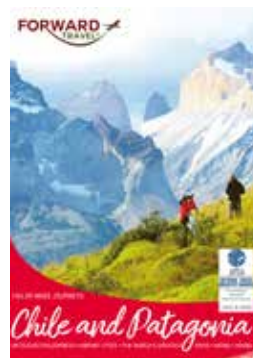
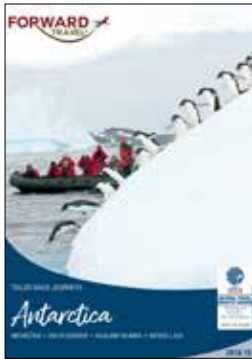
BINDING LAW

This contract shall be interpreted in accordance with the laws of Australia and the state of NSW. Any dispute arising in connection with this contract shall be subject to the exclusive jurisdiction of the NSW Courts.

THE FORWARD MENU

More journeys to savour

This Mongolia journey is just one of the many fabulous dishes on the Forward Travel menu. Here are some other delicious destinations to tantalise your 'travel buds'. Talk to us today about expertly planning you another exciting journey to savour.



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